

Matthew J McMillin

(626)-327-4902 | matthewjcmillin@gmail.com | www.linkedin.com/in/matthewjcmillin

Take a look into my portfolio website at <http://www.matthewjcmillin.com>

Education

California State Polytechnic University, Pomona

September 2014 - June 2018

- Computer Information Systems major, emphasis in Information Assurance and Cybersecurity; 3.0 GPA
- **Courses taken:** Internet Security, Network Security, Business Telecommunications, Systems Analysis and Design, Database Design and Management, User Experience/User Interface, Interactive and Responsive Web Design
- Active Member of IT student clubs such as MISSA, SWIFT, and ISACA

Technical Skills and Experience

- Cisco IOS configuration and network setup using Packet Tracer
- Network penetration testing using Kali Linux
- Digital forensics using EnCase and FTK software
- Network forensics using IPS/IDS and syslogs
- HTML, CSS, Javascript, and Bootstrap
- VMWorkstation(intermediate)
- Developed an automated live RAM capture device on a USB from scratch
- Completed Systems Design projects using Agile, scrum, and the SDLC
- Entity-Relationship modeling/design
- Currently studying for A+ and Network+ certification
- Java programming (intermediate)
- Microsoft Office Suite (advanced)
- Created my own portfolio website using Wordpress

Professional Experience

Geek Squad Agent at Geek Squad

August 2016 - Present

- Performed one-on-one technology troubleshooting with hundreds of clients face-to-face and over the phone
- Serviced thousands of computers, cell phones, tablets, and other electronics
- Created detailed and extensive technical documentation throughout repair process
- Obtained “Rockstar” or “Solid” performer on monthly and yearly reviews

Self-Employed Computer Repair Technician

June 2011 - Present

- Performed freelance computer servicing and repair for tens of personal, repeat clients

Receiving Associate at Wal-Mart

April 2015 - August 2016

- Used Gemini handheld scanners to perform detailed inventory management and stocking